

PRESIDENT'S SECRETARIAT (PUBLIC)
AIWAN-E-SADR, ISLAMABAD

Rep. No.332/WM/2021
Date of Decision: 01.02.2023

Akram Maseeh Vs Faisalabad Electric Supply Company

REPRESENTATION FILED BY AKRAM MASEEH AGAINST THE ORDER OF THE WAFAQI MOHTASIB IN COMPLAINT NO. WMS-FSD/0000748/2021

Kindly refer to your representation addressed to the President in the background mentioned below:-

2. This representation has been filed by Akram Maseeh (the complainant) assailing the order dated 28.06.2021 of the Wafaqi Mohtasib whereby it has been held as under:-

“On perusal of the Agency’s report and relevant record, it revealed that GLI claim amounting to Rs.403,000/- was paid to Mr. Razwan Masih S/o Late Siraj Masih, Ex-Sanitary Worker being Nominee of GLI. Hence, the complainant’s request could not be acceded to under the rules. The complainant during the course of hearings had nothing to rebut the stance of the Agency. The complaint was thus found baseless. The Agency was following its rules, regulations and polices.

The facts narrated above indicate that there was no mal-administration on the part of the Agency. In view thereof, the complaint is rejected in terms of Regulation 23(3) of the Wafaqi Mohtasib (Investigation & Disposal of Complaints) Regulations, 2013.”

3. The complainant had alleged that his father (Siraj Masih) was employed as Sanitary Worker in the Faisalabad Electric Supply Company – FESCO (the Agency) who died during service. According to him, he applied to the Agency for payment of Group Life Insurance (GLI) claim amounting to Rs.403,000/- but to no avail. Feeling aggrieved, he approached the learned Wafaqi Mohtasib who passed the impugned order, hence the instant representation.

4. The case was fixed for hearing on 19.01.2023. The complainant Akram Maseeh whereas Sajid Mehmood Assistant Direction (A&S) on behalf of the Agency has appeared.

5. The complainant has contended that as his mother has already died and after death of his father, he is entitled getting family pension of his late father and that the instant representation may be accepted by setting aside the impugned orders of the Wafaqi Mohtasib.

6. The representative of the Agency has contended that the Agency had paid an amount of Rs.403,000/- in respect Group Life Insurance of the deceased to his nominee/ son Rizwan Masih; that pension case of Late Siraj Masih was submitted to Chief Financial Officer FESCO which was returned back with the remarks that does not cover under Rule-5 (VIXI) and Rules 5(VI)(X)(I) of WAPDA Pension Rules 1977 because maximum age for payment of family pension is 21-years whereas the complainant’s date of birth is 15.04.1974 being not eligible for pension under WAPDA Pension Rules 1977; that final settlement of G.P Fund of Rs.4,683/- has been paid to the complainant due to succession certificate issued by the Hon’ble Court Civil Judge 1st Class, Tandlianwala; that nothing is outstanding against the Agency and that the learned Wafaqi Mohtasib has rightly passed the impugned order which may be upheld.

7. After perusal of record and hearing the parties, it has been observed that after death of the complainant's father, the Agency had rightly completed its liabilities which were due against it and that the complainant's stance for payment of family pension is not permissible under the WAPDA Pension Rules 1977. The learned Wafaqi Mohtasib has rightly passed the impugned order dated 02.12.2021.

8. In view of the above, no interference is warranted with the impugned order.

9. Accordingly, the Hon'able President has been pleased to reject the instant representation in the above terms.

-Sd-
(Asghar Ali)
Director (Legal)

Mr. Akram Maseeh S/o Siraj Maseeh,
R/o Chak No. 492/GB, P.O. Khas,
Tehsil Tandlianwala, **Faisalabad.**

The Chief Executive Officer,
Faisalabad Electric Supply Company (FESCO),
West Canal Road, Abdullah Pur,
Faisalabad.

Copy to:

- i. The Secretary, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Constitution Avenue, Islamabad.